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CITIPOWER AND POWERCOR RECOVER FROM IMPACTS OF SEVERE WIND STORMS

CitiPower and Powercor has thanked its customers for their patience while it recovered power supplies following one of the most extreme wind storms in Victoria's history.

Cyclone force winds on 2 April impacted approximately 155,000 customers across CitiPower and Powercor's electricity networks, causing significant damage to power supplies.

Although most CitiPower and Powercor customers had their power supplies restored within the first 36 hours of the event, some parts of the state had to wait for longer periods to have electricity services restored.

Intensive work immediately after the storm enabled CitiPower and Powercor to resolve most of its larger outages before working through the backlog of smaller electrical faults caused by the damaging winds.

After reconnecting its customers to its network, Powercor provided field resources to help other Victorian electricity distribution networks impacted by the storms.

CitiPower and Powercor's Acting General Manager Electricity Networks, Craig Hobbs, thanked all customers for their patience during this busy time.

"We understand the frustration experienced by those customers without power for long periods. We sincerely appreciate their patience as well as the dedication of our crews, customer contact centre and crisis management teams in response to the storms", he said.

Mr Hobbs said CitiPower and Powercor's primary focus was to restore power supplies as safely and quickly as possible after major events.

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